



**NEHRU COLLEGE OF ENGINEERING AND RESEARCH CENTRE**  
(Accredited by NAAC "A" Grade)  
**PAMPADY, THIRUVILWAMALA, THRISSUR (DT) – 680 588**



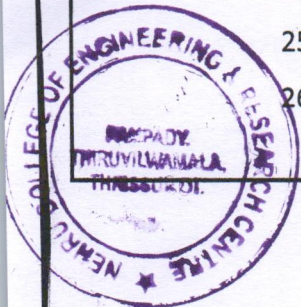
A Grievance and appeals committee is constituted as per the clause (7-z) of Kerala Technological University (KTU) ordinance to address the grievance of the students and to consider their appeals on any decisions made by the College for the academic year 2021-2022.

**Constitution of Grievance and appeals committee**

1. Dr.Jojo George, Professor, Applied Science Dept.- Chairman
2. Dr. Sobha Manakkal, HoD, EEE Dept.
3. Dr. Deepa A, Associate Professor, MCA Dept.
4. Mr.Manuraj K R, Asst.Professor, HoD AUE Dept.
5. Ms.Shiji S, Asst.Professor, CSE Dept.
6. Mr.Rajesh P, Asst.Professor, EEE Dept.
7. Mr. Rahul M Nair, Asst.Professor, ECE Dept.
8. Mr. Sanoj T, Asst. Professor, ME Dept.
9. Ms. Saneesh A S, Asst.Professor, MTR Dept.
10. Ms Ananthi K K, Asst.Professor, MBA Dept.
11. Ms.Anithai P, Asst.Professor, Applied Science Dept.
12. Ms.Suvarna R, S3 CSE- B
13. Ms.Anjali Nandana V P, S3 CSE-A
14. Ms.Thasini A, S3 M.Tech CSE
15. Ms.Fowsiya P A, S3 M.Tech ES
16. Mr.Nawal Akbar, S1 CSE-B
17. Mr.Abhijith S, S1 CSE-A
18. Ms.Ambika S, S3 EEE
19. Ms.Mufeedha Sireen M S, S5 EEE
20. Mr.Abhiram M, S3 EEE
21. Ms.Aparna Mohan, S1 M.Tech Cyber Security
22. Mr.Mohammed Favas M N, S5 MTR
23. Mr.Mohammed Anas, S5 CSE-B
24. Ms.Aleena Shibu, S5 CSE A
25. Mr.Shreyas K Murali, S5 ME
26. Mr.J Sreejith, S5 ECE

13

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Pin - 680 597, Kerala





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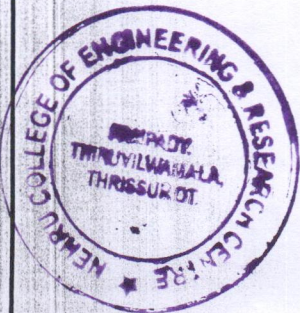
27. Mr.Tinto Tommy, S3 MTR
28. Mr.Yaswanth K, S3 ME
29. Mr.Rajith Krishnan, S7 MTR
30. Mr.Jithin Anand N, S7 MTR
31. Ms.Arsha M S, S3 MCA
32. Mr.Melvin Viney, S1 MCA

**Principal**

13

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NCERC/KTU/VC/01/21

Date 29/07/2021

**NEHRU COLLEGE OF ENGINEERING AND RESEARCH CENTRE**

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**PAMPADY, THIRUVILWAMALA, THRISSUR-680588**

**STUDENT'S WELFARE COMMITTEES**

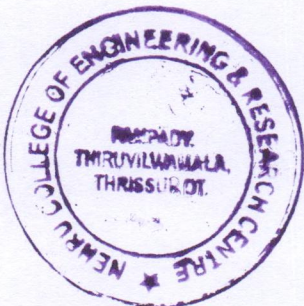
In order to entrust the task of looking after the welfare of students by taking appropriate steps with the concurrence of the undersigned, a student's welfare committee is constituted as under for the academic year 2021-2022.  
(Authority: Para 6(y) to KTU Ordinance dated 26.06.2015)

1. Dr. George Job; HoD, ME Dept - Chairman *GJ*
2. Mr. Sabarish , Asst. Prof, ME Dept. *Sabarish*
3. Dr. Vijaysankar U, HoD, CSE Dept *U.S.*
4. Mr. P Sundaramoorthi, Associ. Prof., EEE Dept. *P. Sundaramoorthi*
5. Mr. Nithin Joe, Asst. Professor, ECE Dept. *N. Joe*
6. Ms. Neethu M, Asst. Professor, MTR Dept. *Neethu M*
7. Ms. Deepa A, Asst. Professor, MCA Dept. *Deepa A*
8. Mr. Alex Kurivila, Asst. Professor, MBA Dept. *Alex Kurivila*
9. Ms. Deepamol P S, Asst. Professor, Applied Science Dept *Deepamol P S*

*Dr. Ambikadevi Amma T*  
**Dr. Ambikadevi Amma T**  
**Principal**

Copy to: All HoDs of B.Tech, MBA, MCA.  
HR, NCERC  
Circulate to Faculty Members for Info  
Mr. Ambikadas

*B*  
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**NCERC/KTU/VC/2021**

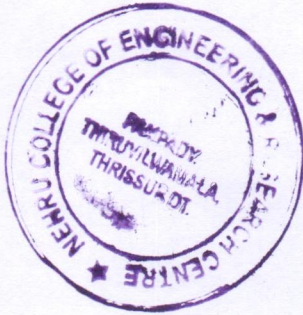
13.07.2021

**CIRCULAR**

A meeting with Grievience and Appeal Committee members is scheduled for 16<sup>TH</sup> JULY 2021 FRIDAY at 2:00 pm in online mode.

All members are requested to attend the meeting.

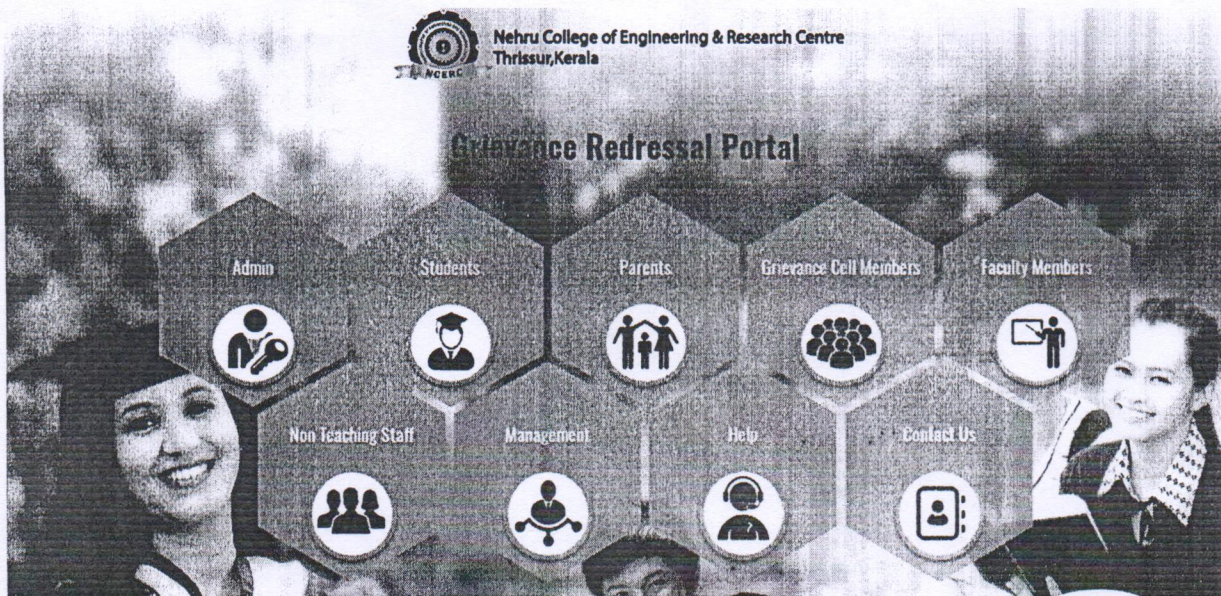
Principal



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# Grievance Redressal Portal

Online Grievance Portal



## Grievance Cell Members Details

ncerc.edugrievance.com/GrievanceMember/index

**edugrievance**  
Online Grievance Redressal System

**NEHRU COLLEGE OF ENGINEERING & RESEARCH CENTRE**

### Grievance Cell Members List

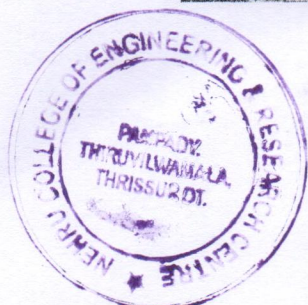
Create New

SHOW 10 ENTRIES

SEARCH

SL.NO	NAME	DESIGNATION	EMAIL ID	MOBILE NUMBER	ACTIONS
1	Dr. JOJO GEORGE	Professor/Head of Department	jojo.joy@ncerc.ac.in	954630563	<a href="#">Edit</a> <a href="#">Delete</a>
2	Mr. Manoj KJ	HEAD AIE DEPARTMENT	manojk@ncerc.ac.in	880125414	<a href="#">Edit</a> <a href="#">Delete</a>
3	Rajesh M var	Asst.Prof.ace	rajeshm@ncerc.ac.in	944756403	<a href="#">Edit</a> <a href="#">Delete</a>
4	Dr. Seetha Manakkal	PHD IEE DEPARTMENT	seetha@ncerc.ac.in	944645622	<a href="#">Edit</a> <a href="#">Delete</a>
5	Ananthi KK	Asst.Prof. ieds	anandhi@ncerc.ac.in	993779375	<a href="#">Edit</a> <a href="#">Delete</a>
6	Subina Sanjay	Asst.Prof Applied science	subinasanjay@ncerc.ac.in	979556495	<a href="#">Edit</a> <a href="#">Delete</a>

https://ncerc.edugrievance.com/GrievanceMember/index



13

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## Mail Log Details

### Mail Log

SHOW 10 ENTRIES

SEARCH:

	MAILID	SUBJECT	ISSEND	ERROR	DATE	SEND
1	aiswaryavnair06a@gmail.com	EduGrievance grievance reply	Success	SENT	11/11/2021 9:14:45 AM	
2	aiswaryavnair06a@gmail.com	EduGrievance grievance submission	Success	SENT	11/10/2021 8:54:17 AM	
3	ncerc@gmail.com	EduGrievance grievance received	Success	SENT	11/10/2021 8:54:16 AM	
4	shiji.cse@ncerc.ac.in	EduGrievance grievance received	Success	SENT	11/10/2021 8:54:15 AM	

## Grievance Details

### Grievance Details

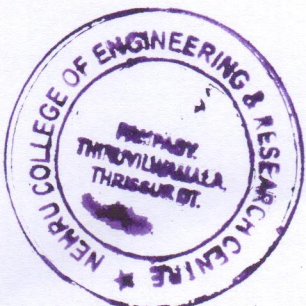
From Date:

To Date:

SHOW 10 ENTRIES

SEARCH:

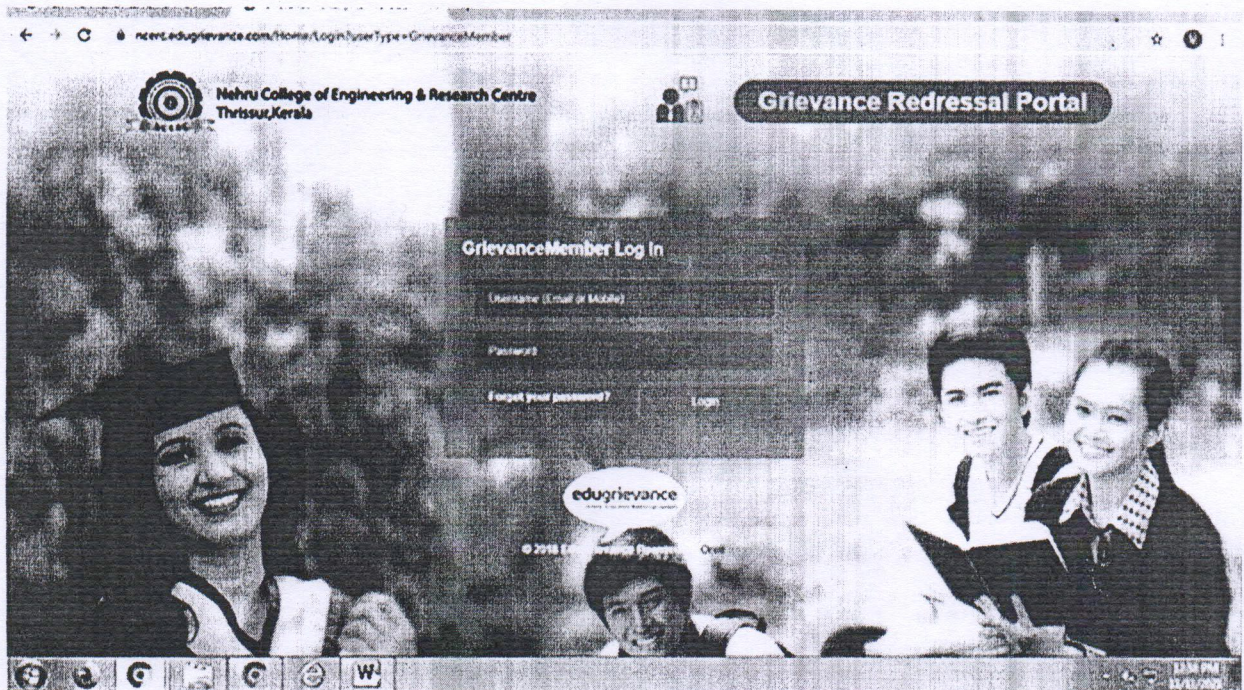
SL.NO	GRIEVANCE NUMBER	GRIEVANCE TYPE	DATE	GRIEVANCE CELL MEMBER	SUBJECT	GRIEVANCE AND ACTIONS	STATUS
1	CPNO1011202100298	Grievance Related to Network Issue	11/10/2021	Ms. Shiji S	network issue	<a href="#">View</a> <a href="#">Action Summary</a> <a href="#">Delete</a>	Disposed



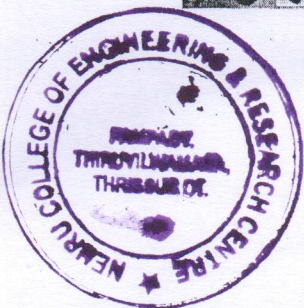
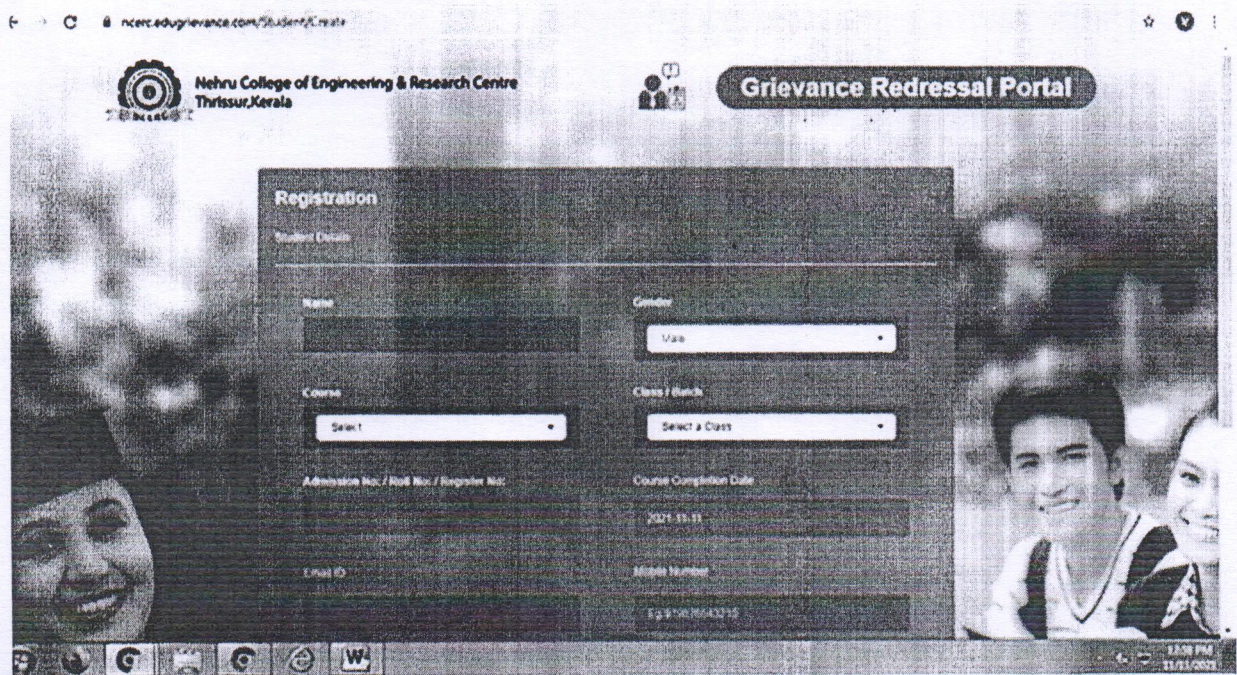
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### Grievance Member login

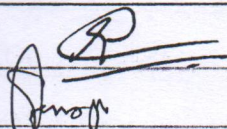
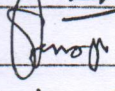
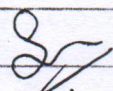


### Grievance Portal Student Registration



19

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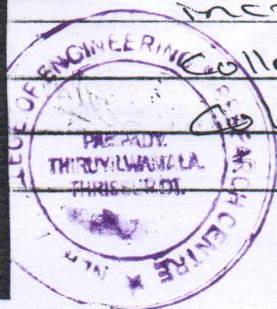
27. Rajesh. P - EEE 
28. Sanoj. T. - ME - 
29. Dr. Sobha manakkal - EEE 
30. Chandrakala. m - MBA - Absent

### Points of discussion,

1. Requisition for increasing working time of college store
2. About industrial visit / study tour
3. Provision of more counters and varieties of food items in the canteen
4. Photocopy and print out facilities in the Aryabhatta block.
5. Provision for hot water for drinking in college
6. Suggested to conduct sports events

### Action taken

1. Necessary steps have been taken to increase working time of college store. College store will be opened even after college working hours.





27. Rajesh. P - EEE P
28. Sanoj. T. - ME - Sanoj
29. Dr. Sobha manakkal - EEE S
30. Chandrakala. M - MBA - Absent

### Points of discussion,

1. Requisition for increasing working time of college store
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5. Provision for hot water for drinking in college
6. Suggested to conduct sports events

### Action taken

1. Necessary steps have been taken to increase working time of college store. College store will be opened even after college working hours.



2. KTU has been given permission to conduct industrial visit / Study tour, ensure all the covid protocols including use of mask, Sanitizers etc. are strictly followed.

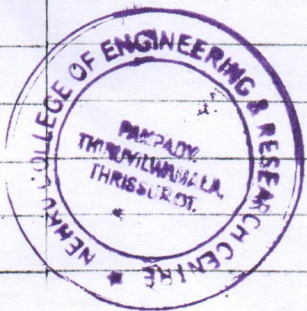
3. It has been informed to the students that more counters and varieties of food items are included.

4. Print out can be taken from internet lab and photocopy facility is provided in the library block.

5. Hot water for drinking is available in each floor.

6. Sports events scheduled and will be conducted in the first week of May 2022.

*George*  
Prof. Dr. J. George



*R*  
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2021-2022

Meeting 3

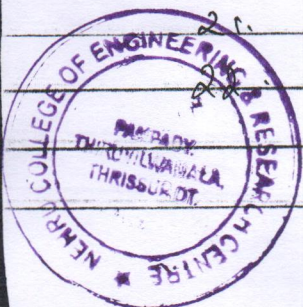
Dated on 30/6/2022

Meeting was conducted on Anyabhatta Block  
Room No: 505 at 11 AM.

The following Members are present.

Minutes of meeting and Action taken report is noted

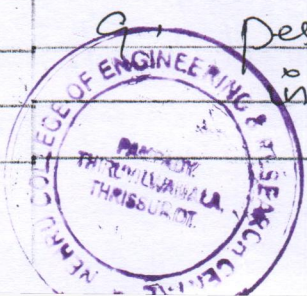
1. Suvarna.R	S4	CSE B	
2. Aarathi.P	S4	CSE A	
3. Alok C Vnni	S2	EEE	
4. Alena Shibu	S6	CSE A	
5. Mohamed Anas K	S6	CSE B	
6. ABHIRAM.M	S4	EEE	
7. Mufeedha Sireen.M.S	S6	EEE	
8. Muhammed Sharooof.K	S6	MTR	
9. Sarath.K.Sunil	S6	MTR	
10. J. Sujith	S6	ECE	
11. Ansila.S	S6	EEE	
12. Mohammed Firas	S6	MTR	
13. Ambika.S	S4	ECE	
14. Vinod Kumar	S4	MTR	
15. Yaswanth	S4	ME	
16. Nawal Akbar	S2	CSE-B	
17. Abhijith.S	S2	CSE-A	
18. Shiji.S	Ap,	CSE	
19. Rajesh P	Ap,	EEE	
20. Sobha Manakkal	HoD,	EEE	
21. Jojo George	Professor,	AS	
Rahul M Nair	Ap,	ECE	



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## points of discussion

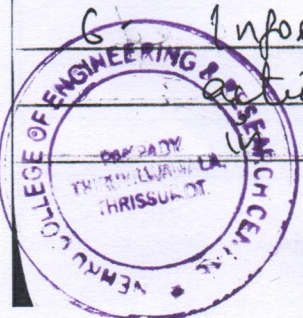
1. outgoing students during break time needs to keep IN/OUT Register instead of id card submission.
2. id card swapping machine has to be placed in the Entrance Gate.
3. Nestcafe should be opened. Anyabhatta food court should contain adequate quantity of snacks & tea.
4. Google pay / upi transaction facility need to be ensured in Canteen and Store.
5. proper cleaning of canteen should be ensured.
6. Ensure Network facilities in the net lab.
7. Update all the required softwares in the net lab and all other Computer Lab.
8. white screen should be enabled in the classroom for projecting slides.
9. pesticides / insecticides should be ensured in the Bheemagupta block.



10. Regular Maintenance of toilet and filter should be done. 7
11. Collection of Exam fee or other fees should be provided in the <sup>facility</sup> Anyabhatte block. 8
12. Students requests to open the store during the college working hours. 9

### Action Taken

1. In order to stop intruders into the college id card should be collected at the entrance gate to enhance the security policies.
2. opening of Nescafe will be informed to the management authorities for considering.
3. provision of upi transaction facility will be considered.
4. Informed the students to clean their plates and dump in the canteen.
5. Network availability in the NetLab will be ensured, updation of all softwares will be ensured.
6. Informed the management to take necessary actions to provide white screen availability class room.



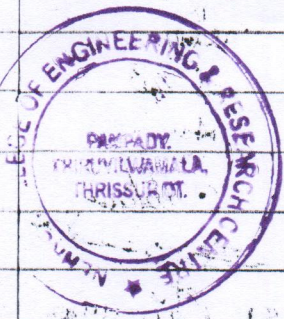
7. Regular pestidation will be ensured in ~~agribeta~~ Brahmagupta block.

8. Store will be opened in the college working hours - Instruction given to the Acedamu office.

9. Regular maintanace of the toilet will be ensured.

*[Signature]*  
2/12/2022

103



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